

Testing Your Alarm Call-Out System

If an unacknowledged alarm condition exists in a HyperTAC system, the Alarm Call-Out feature will begin to dial a configured list of contact telephone numbers and will continue until a recipient acknowledges the alarm. It is important that users regularly test the system to ensure its proper operation.

The procedure for checking your Call-Out system is listed below:

1. Log into HT4 (or HT3)
2. Verify all current alarms have been acknowledged
3. Select Configure menu
4. Select Telemetry submenu
5. Open Phone and Email folder
6. Open Contacts subfolder and select a known contact to run test.
7. Press Test Call-Out bar
8. Check status bar for status of Call-Out test or any errors.
9. If this is successful, test is complete
10. If malfunctions occur, contact DFS service
11. Repeat test on other HSM if your system has a redundancy feature
12. If all tests are complete, record date and results.

Note: The procedure for testing Remote Call-In function will be included in next month's Pipe Lines.



DFS – MAC Company of the Year

Data Flow Systems was named the MAC Company of the Year during the presentation of the 2020 Annual FSAWWA Awards.

The Manufacturers/Associates Council provides responsible representation of manufacturers and associates in the Florida Section of the American Water Works Association and develops programs and activities to encourage membership and participation within the organization.

The Florida Water Resources Journal stated, "Data Flow Systems received this award for its continued support of the New Technology and Training Showcase (NTTS) and the annual Fall Conference Utility Systems Symposium."

The award was accepted by DFS' Business Development Manager, Tom Hogeland.

DFS Logs 40,000th Purchase Order in 40th Anniversary Year

Pam Walker has been DFS' purchasing agent for over 33 years.

On June 10th, when our company was celebrating its 40th anniversary month, Pam encountered an unusual coincidence: she executed purchase order number 40,000.

Fortieth anniversary ... 40,000th purchase order. Thanks, Pam, for all the years of service you've given (so far) to DFS.



Visit DFS at:

Florida Rural Water Association Annual Conference
Daytona Beach, FL -- August 9-21, 2021
www.frwa.net

