

Pipe Lines

A SCADA-focused Newsletter from Data Flow Systems
Issue 8, 2021



Starting Up Holly Hill

DFS has completed installation of a new, "SCADA AS A Service" (SAAS) project in the City of Holly Hill, Florida.

The installation provides SCADA equipment and services for all of the city's wastewater lift stations, fresh water wells, an elevated storage tank, a potable water plant and a wastewater plant.

With the SAAS agreement, Holly Hill avoided a large, lump sum capital expenditure in favor of regular, fixed amount service fees.

Since it is a service agreement and not an outright purchase, DFS is responsible for the system's upkeep and dependable operation. On-site services or repairs will be performed without charge. The system's warranty essentially lasts for the lifetime of the system.

This is a considerable asset since statistics confirm that the life expectancy of a DFS system exceeds that of any other SCADA provider in the United States.

Visit DFS at:
WEASC Operator Conf.
Embassy Suites
Myrtle Beach, SC
Oct. 31 - Nov. 3, 2021
www.scwaters.org

Sleeping Soundly in Daingerfield, Texas



When DFS first met Gatlin Moore, Public Works Director for the City of Daingerfield, Texas, he wasn't getting a lot of sleep.

"Every time we got lightning, I'd get up to check the SCADA system and it was fried," he said. "Now I have to get used to sleeping through the storms. I sleep like a baby now."

Daingerfield's SCADA system manages the water supply, storage tank levels and pressure for this northeastern Texas community. Gatlin stated that his old system was rife with problems. It was inaccurate and failed regularly during storm events. Repair personnel were as scarce as the replacement parts needed to fix it. It generated mountains of overtime expenses and prevented him from getting a decent night's sleep.

His HyperTAC System has changed his life. "It doesn't get fried, doesn't go out, doesn't go down. It gives me accuracy, peace of mind and sleep," he said. We're glad we're contributing to Gatlin's serenity and well-being.

"I spend a lot less time thinking about SCADA—sometimes I forget I even have it."



DFS Receives Award for Anniston, AL WWTP Rehab

DFS has been awarded a contract to increase our presence in "The Model City" -- Anniston, Alabama.

Our SCADA is currently used in an existing wastewater treatment plant, a water treatment plant, and on the city's wastewater pump stations. The new project will add SCADA to a major rehabilitation project for the Choccolocco WWTP.

Our equipment will monitor and/or control the head works, clarifiers, blowers, aerators, mixers, sluice gates, etc. and will interface with some existing control processes.

We're grateful to the City of Anniston and pleased that they are again looking to DFS for their SCADA needs.



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Customer Service is not a department--it's an attitude.